***HOUSE RULES IN APARTMENTS »NONO MARIO«***

**Dear guests, we wish you a pleasant stay in our apartments »Nono Mario«**

***To ensure you a pleasant stay and to avoid misunderstandings, we ask you to take note of house rules.***

***Arrival and departure***

* ***Appartment is available on arrival date from 17:00 until 21:00.***
* ***On the day of departure, please leave the appartment by 10:00 otherwise we can charge additonal day.***
* ***When you leave please remeber to return the appartment keys.***
* ***Overnight accommodation of individuals who have not been checked in or have not paid for their stay is not allowed.***

***Payment of rent and other costs:***

* ***Payment of tourist tax and parking is in cash on day of arrival – no credit cards accepted. Payment of other agreed services is in cash before departure.***

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***Residence and general rules:***

* ***We are not responsible for any loss or damage of personal items of the guests; however, we will do everything in our power to prevent such incidents and to warn you in advance.***
* ***Quiet hours are required between 22:00 and 06:00. In this period please do not disturb residents or neighbours.***
* ***Please, do not damage or remove any items of the apartment inventory. Moving of the furnitures is also undesirable.***
* ***Every guest will be provided with fresh bed linnen and towels which will be changed each 7 days free of charge.***
* ***During your stay we don't clean the appartment, so you have to take care of that by yourself. In Piran we have a strict policy of waste separation in coloured bags. For this purpose there is a special cupboard in the kitchen. There are also instructions for separation. In bathroom there is a special bin for higienic waste. Please use it and don't throw any hygienic products in the toilet. Thank you.***
* ***We are not responsible for the injuries of the guests during their stay in appartment.***
* ***For security reasons leaning out of the window is forbidden. Windows can be used only for ventilation or hanging clothes, towels..... Windows shelfes are not to be used to seat on them. It is also forbidden to throw anything out of the window on the street.***
* ***Guests are accountable for any damage caused by them or by those they are responsible for. For deliberately caused damage or removal of the inventory items we have the right to withhold your security deposit and charge you for the additional amount (up to height of caused damage).***
* ***Smoking is not allowed in the house, but you can smoke outside of the house. Please use the ashtray on the groundfloor window shelf and don't throw cigarette butt on the street.***
* ***Pets are not allowed in the appartment.***

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***Safety rules and house order control***

* ***Bringing flammable and explosive substances or substances of unpleasant odour into the apartment is strictly forbidden.***
* ***The owner or his appointed substitute can control the compliance with house rules. Above mentioned persons are allowed to enter the appartment without prior notice or guest consent to check the conformity with house rules if they have a reasonable doubt that the rules are not followed.***
* ***In case of non compliance with house rules we are entitled to: withhold your security deposit, call the police, ban the entrance in appartment, temporary withdrawal of items that are not allowed in the appartment, removement from appartment, begin the procedure of liability assesement, claim for refunding of caused damage and for loss of future incomes because of it.***
* ***The damage costs are estimated by the host.*** ***Should the guest not consent, the costs of damage are estimated by legal means.***

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***Additional instructions***

* ***In appartment we have air condition that can be used as per cooling also for heating. Air con is operated with remote controller.***
* ***In winter time the IR panels (mounted on the ceiling) are used for heating (only in apartment Nono Mario). This panels are regulated with special remote controllers/termostats, which we will provide if needed.***
* ***In bathroom there is also additional electric heater.***
* ***Appartment has free internet access. We will provide you with security password.***
* ***We ask you to save the environement by using rationnaly water and electric energy.***
* ***In apartment the voltage is 220 V.***
* ***Any damages or complaints please report immediately to us so we can arrange the solution.***
* ***All operating manuals are in the drawer under the oven.***
* ***Please clean the appliances and dishes after the usage.***

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***For additonal questions please contact us on:***

***Mobile: +386 31/386 733 (Domen), +386 51/388-425 (Julija), +386 51/322-108 (Sebastian)***

***E-mail:*** ***Meznar.Domen@siol.net******,*** ***Julija.Meznar@fts.upr.si***

***You can also get some information about Piran and the apartments on the Facebook page: Apartma Nono Mario***

[***https://www.facebook.com/Apartma-Nono-Mario***](https://www.facebook.com/Apartma-Nono-Mario)

***or apartments website:***

[***https://nonomario.github.io***](https://nonomario.github.io)

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***We wish you* a pleasant stay and we hope that you will enjoy in our apartments »Nono Mario«!**

***You are welcome to share your impressions in our guestbook and to*** ***give us your online review.***

 ***Best regards***

 ***Julija in Domen Mežnar***